



CROWN Memorandum

Memo Number: 02-0017-GN

TO: ESRD Executive Directors, ESRD Data Managers, Regional Project Officers
FROM: Matthew Leipold, Director, Division of ESRD Systems and Contract Management
Information Systems Group, OCSQ
DATE: October 25, 2002
SUBJECT: VISION/Quality Net Technical Guidance

We would like to take this opportunity to thank Network 12 for being the very first to train their facilities. As with any new software NW12 has discovered some issues that need to be clarified and brought to the attention of the Network community. We continue to support the implementation of VISION and this memorandum is intended to address the issues revealed by Network 12.

Technical Requirements for VISION/Quality Net

There appears to be a discrepancy in System Requirements documentation on the SIMS website and the Quality Net website. The SIMS staff updated the VISION Interest and Readiness Survey form and the VISION Network Brochure to reflect that Internet Explorer 5.5 is required. The Quality Net Exchange system requirements have also been updated to coincide with VISION and posted on their web site.

It was reported to CMS that VISION did not run on Windows 98, 1st Edition. However, after testing VISION it was determined the error reported was not related to the Operating System.

Mailbox for Groups

There was a problem in setting up mailbox for multiple facilities. The request received from NW 12 was set up incorrectly but it has been rectified by IFMC. In the future please contact the Quality Net Help Desk for setting up multiple facilities. A registration form to request set up for multiple facilities will be sent out shortly.

Multi-User Setup

NW12 inquired about a multi-user network version of VISION. The current version of VISION 2.0 is a Personal Edition that does not include concurrency control. The Enterprise Edition features were disabled and were not included in the VISION testing. Since there appears to be a need for multi-user setup we asked the SIMS contractor and IFMC to modify VISION to turn on the Enterprise Edition feature and test functionality. The testing was successful; therefore, for those that need to have a multi-user setup, attached are instructions on how to modify your VISION.INI. If you need assistance please contact the Quality Net Help Desk

As with any new software, questions and issues come up. Please contact the Quality Net Help Desk at (866) 288-8912 with the types of technical issues discussed above. The Help Desk will be the mechanism for tracking issues and insuring solutions are developed and disseminated timely. We are planning to develop a Frequently Asked Questions (FAQs) document and are also looking into other methods (i.e., Technical Alerts, conference calls) to keep everyone informed.

Attachment (1)